

Upgrade Your Call Center with Dialogflow

Quickly start and elevate your conversation experience.

SpringML's expertise in Dialogflow implementation enables users with a streamlined conversational experience through artificial intelligence. Our experts will work with you, hand in hand, to ensure maximum productivity and efficiency in consumer service, without diminishing quality of response.

Our Guided Approach to Dialogflow



Our experts build authentic and rich conversational experiences through Dialogflow by incorporating user interaction layers through the application of agents. Agents are able to transform natural user requests into actionable data by identifying key indicators in conversation specifically calibrated to your needs.

Entity Extraction

We review call scripts, perform topic modeling, and auto-generate intents.

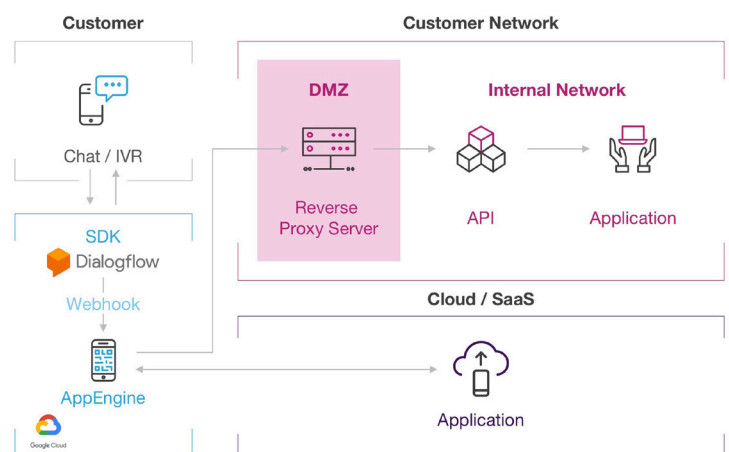
Integration

We help integrate Dialogflow to Enterprise applications, Interactive Voice Response systems, and devices such as Google Home and Amazon Alexa.

Analytics

We analyze customer conversations and provide optimal user journeys.

DIALOGFLOW CHAT BOT ARCHITECTURE



Our Path Toward Improving Your Customer Engagement

1

Blueprint and Strategy Workshop
4 Hours

2

Rapid Prototyping and Configuration
1-2 Days

3

Production Quality Implementation
6 Weeks