

# Client 360

## Solution Overview



Upgrading the data environment using Google Cloud helps accelerate access to citizen data more quickly, offering personalized service and improved collaboration between agencies and citizens.

As the public sector looks for ways to capitalize on significant technological advances around big data and speed, priorities arise around improvement, use, and connectivity between various data sources to realize the potential of data connections, analytics, sharing, and integrated management. These advantages further enhance how citizens receive benefits, information, and alerts with speed, security, and efficiency.

Without understanding and connection between data sources, the public sector further enhances challenges as follows:



Increased fraud



Extended wait time



Low visibility



Decreased trust

## Why should the public sector move to the cloud?

**Improved speed** to respond to issues and requests closer to real-time

Cloud storage and services bring **greater resilience and redundancy** to securing critical data

**Enforced best practices for data management** ensuring data quality, accessibility, and governance

**Cost savings** by moving away from in-house IT and on-premise hardware

**Increased scalability and adaptability** to the change

A more **agile decision-making** process that supports the delivery of services

## Solution Features



New digital capabilities providing omnichannel services and engagement



Optimized data capabilities delivering security, transparency, efficiency, and digital scalability



Scalable, reliable, and robust cloud system to host petabytes of data securely



Transformation to a new citizen-centric operating model



A tailored solution for organizations' needs, type, quantity of data, analytics, etc



Robust analytics help organizations visualize insights on budget, spending, and services further to improve and optimize

## SpringML's Migration Approach

SpringML leverages its intimate relationships and vast experience implementing solutions like data management, application modernization, security, data analytics, and artificial intelligence/machine learning to provide the public sector with a robust and tailored solution that meets their specific challenges. We use a trusted and proven approach to build a powerful Master Data Management platform with the following steps:

### 1 Assessment

#### Inventory of Workloads

Initial discovery and assessment activities to shed light on risks, constraints, and the overall scope of a cloud migration

### 2 Workshop

#### Analyze and Collaborate

Rank and prioritize the order of the migrating workloads based on business impact and the migration efforts required

### 3 Pilot

#### Build a Landing Zone

Establish a Google Cloud foundation "Landing Zone" with the appropriate target services, network topology, and integrations with one (1) workload

### 4 Operationalize

#### Sequence Workload Migration

A staged and orchestrated workloads migration based on business impact and requirements.

### 5 Modernize

#### Use Cloud Native Google Cloud Services

Replace legacy technologies and rewrite application code to utilize cloud-native elastic and scalable services fully

### 6 Insight

#### Enhance Business Intelligence Capabilities

Build analytical tools and AI/ML models integrated with the organization's daily workflow based on all available data

Ready to start your journey?

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